

Monitoring result for VIAPOT TOPRAK URUNLERI SANAYI VE TICARET LIMITED STI on site Site 1

Monitoring

Monitored Party : VIAPOT TOPRAK URUNLERI SANAYI VE TICARET LIMITED STI
amfori ID : 792-001186-000
Site : Site 1
Site amfori ID : 792-001186-001
Address : Mustafakemalpasa, st. no 3, bld. no. 13
: 16500, mustafakemalpasa
: Bursa
: Türkiye
Monitoring Activity : amfori Social Audit - Manufacturing
Monitoring Type : Full Monitoring
Monitoring Partner : Intertek
Monitoring Start Date : 23/02/2023
Closing Meeting : 23/02/2023
Finished Date :
Submission Date : 08/03/2023
Expiration Date : 08/03/2024

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Overall rating



Section rating

PA1: Social Management System	D
PA 2: Workers Involvement and Protection	C
PA 3: The Rights of Freedom of Association and Collective Bargaining	A
PA 4: No Discrimination	B
PA 5: Fair Remuneration	B
PA 6: Decent Working Hours	A
PA 7: Occupational Health and Safety	D

PA 8: No Child Labour	A
PA 9: Special Protection for Young Workers	A
PA 10: No Precarious Employment	A
PA 11: No Bonded Labour	A
PA 12: Protection of the Environment	A
PA 13: Ethical Business Behaviour	A

General description

SEVDA TURGUT - Lead Auditor - INTERTEK - RA21701046 - 21-22-23.02.2023

VIAPOT TOPRAK ÜRÜNLERİ SANAYİ VE TİCARET LTD STI was established in 2013 in İSTANBUL. The production facility in MustafaKemalPaşa/ BURSA was established in 2016. The facility produces terracotta kitchenware & houseware products. The capacity is 1200 tons/month. The main processes are raw material intake & preparation, shaping, firing (single & double), glazing, dyeing, packing, inline QC and shipment. The facility has opening & operating permit dated 06.12.2022 with issue number of 2022/13.

The facility is located in 1 main building with a closed area of 13.245 sqm. The administrative part is 3 storey with concrete structure and the production side is 1 storey with prefabricated structure. The buildings are constructed between 2016 & 2021. The lay out is as follows:
2nd floor: Lunch Hall, administration
1st floor: Administration
Base floor: Lockers, doctor room, production area, laboratory

There are 229 employees hired directly; all included in the scope of the audit. There are 3 migrant employees (all in İstanbul head office; all white collar), included in the document review. There was 1 pregnant, 1 on maternity leave, 7 disabled employees. There is no young employee or none on breastfeeding. There was no service provider or subcontractor at the facility. There is no union and there are 3 elected employee representatives at the facility. There is no dormitory provided to employees.

There is face recognition time recording system in use. The working hours are arranged as noted below:
8:00-16:00 & 16:00-24:00 & 24:00-8:00 including 30' break for 6 days (production)
8:00-17:00 including 60' break for 5 days (White collar)

The wages are done through automatic bank payment between 5th-10th of each month. 12 months' wage & time records for February 2022 to January 2023 is provided for review. Average & maximum wages for sampled months is as noted below:
Average: 5461 TL & Maximum: 7381 TL (gross) - May 2022
Average: 6935 TL & Maximum: 8536 TL (gross) - August 2022
Average: 9941 TL / Maximum: 13.110 TL (gross) - January 2023

The youngest worker is 18 years old.

Regarding #COVID19 precautions; the risk assessment and emergency case plans are provided separately for #COVID19. There are informative posters posted on #COVID19. There are disinfection points provided to facility area.

Auditor notes regarding documents:

- * Those documents below were not uploaded in system due to fact that they are not applicable; agency contract, contractor license/permit, CBA, Government waiver, inconsistency between records, dormitory.
- * Total workforce on day of audit is different from general workforce because there is shift system and only 1st shift is included in data for day of audit.
- * The external persons' information and documents containing personal information have been blacked out due to the practice of protection of personal data.
- * As there is no record of the grievances lodged (just main topics) no date/data could be entered to the grievance mechanism page so operational grievance mechanism is answered as "no"
- * On the fair remuneration table in the remuneration sheet, the areas which were not applicable in Turkey were kept with 0 value.
- * 0.5 audit day report writing is provided offsite.
- * Missing translation to English is added to 2.2.& 1.3 during report review.
- * As social security insurance documents of January 2023 was not issued yet (Inline with the law) Latest records of December 2022 was uploaded.

Site Details

Site : Site 1
Site amfori ID : 792-001186-001

GICS Classification

Sector	: Consumer Discretionary	Industry	: Household Durables
Industry Group	: Consumer Durables & Apparel	Sub Industry	: Housewares & Specialties

amfori Process Classifications

N.A.

NACE Classification

N.A.

GS1 Classifications

N.A.

Water Stress Situation

N.A.

Metrics

Key Metrics

Total workforce	108 Workers
Legal minimum wage in local currency	8506 Monthly
Lowest wage paid for regular work at the site	8507 Monthly
Calculated living wage in local currency	9871 Monthly
Total sample	23 Workers

Other Metrics

Male workers	39 Workers
Female workers	69 Workers
Permanent workers - Male	74 Workers
Permanent workers - Female	155 Workers
Temporary workers - Male	0 Workers
Temporary workers - Female	0 Workers
Seasonal workers - Male	0 Workers
Seasonal workers - Female	0 Workers
Management - Male	19 Workers
Management - Female	7 Workers
Apprentices - Male	0 Workers
Apprentices - Female	0 Workers
Workers on probation - Male	1 Workers
Workers on probation - Female	0 Workers
Workers with night shift - Male	41 Workers
Workers with night shift - Female	137 Workers
Workers with disabilities - Male	7 Workers
Workers with disabilities - Female	0 Workers
Domestic migrant workers - Male	0 Workers
Domestic migrant workers - Female	0 Workers
Foreign migrant workers - Male	3 Workers
Foreign migrant workers - Female	0 Workers
Workers hired directly - Male	74 Workers
Workers hired directly - Female	155 Workers
Workers hired indirectly - Male	0 Workers
Workers hired indirectly - Female	0 Workers
Unionised workers - Male	0 Workers
Unionised workers - Female	0 Workers
Workers under CBA - Male	0 Workers
Workers under CBA - Female	0 Workers
Pregnant workers	1 Workers
Workers on parental leave - Male	0 Workers
Workers on parental leave - Female	1 Workers
Sample - Male	9 Workers
Sample - Female	14 Workers

Findings

PA1: Social Management System

amfori BSCI Code of Conduct, Principle on Social Management System; The facility should have an efficient management system to BSCI values are implemented. - There is grievance control procedure for grievances from outside (community) but no communication means is designated. - The facility has social compliance management system however there are gaps. Please refer to issues that need to be corrected in PA 1, 2,3, 4, 5,7, 12 and 13. As the CSR system is established on detailed policies and procedures, the question is marked partial.

amfori BSCI Davranış Kuralı, Sosyal Yönetim Sistemi Prensibi Bulgu: - İşletmede dışardan gelecek şikayetlerin yönetimi ve takibi ile ilgili yazılı prosedür mevcuttur ancak bildirim yöntemi belirlenmemiştir. - İşletmede bir sosyal uygunluk yönetim sistemi mevcuttur ancak sistemde iyileştirmesi gereken açıklar mevcuttur. Lütfen performans alanı 1, 2,3, 4, 5, 7, 12 ve 13'deki düzeltilmesi gereken konulara bakınız. Soru sosyal uygunluk sistemi detaylı politika ve prosedürlerle kurgulandığı için kısmi cevaplanmıştır.

amfori BSCI Code of Conduct, Principle on Social Management System There should be satisfactory evidence that the auditee has a good overview of the significant business partners and their level of alignment with the BSCI Code of Conduct. Finding: -There is no evaluation system (audit etc.) for the service providers. -The review meeting regarding social compliance management system for suppliers and service providers is not conducted. - CoC & TOI is not communicated to suppliers & service providers. This question was rated as partially because there is CSR evaluation for suppliers.

amfori BSCI Davranış Kuralı, Sosyal Yönetim Sistemi Prensibi Bulgu: -Hizmet sağlayıcılar için bir değerlendirme sistemi olmadığı görülmüştür. - Taşeronların ve hizmet sağlayıcıların sosyal uygunluk açısından değerlendirmesine yönelik gözden geçirme toplantıları yapılmamaktadır. - Tedarikçi ve hizmet sağlayıcılara BSCI CoC ve TOI iletilmemiştir. Soru tedarikçi değerlendirme mevcut olduğu için kısmi cevaplanmıştır.

amfori BSCI Code of Conduct, Principle on Social Management System The should be satisfactory evidence that the auditee's workforce capacity is properly organized to meet the expectations of the delivery order and contracts. Finding: - There is no emergency action plan for the emergency cases that may lead to slow down or interrupt production. The question is marked partial as there is minor gap.

amfori BSCI Davranış Kuralı, Sosyal Yönetim Sistemi Prensibi Bulgu: İşletmede üretimin yavaşlaması veya sekteye uğramasına sebep olabilecek acil durumlar için bir eylem planı mevcut değildir. Soru konu minör olduğu için kısmi cevaplanmıştır.

PA 2: Workers Involvement and Protection

amfori BSCI Code of Conduct, Principle on Workers involvement and Protection Auditee should have good management practices that involve workers and their representatives in sound information exchange on workplace issues. Finding: There was no regular meetings conducted between employees and management regarding improving working conditions and possible issues that need to be corrected in the facility. This question was rated as partially because there is direct communication between top management & employee representatives.

amfori BSCI Davranış Kuralı, Çalışanların Süreçlere Dâhil Edilmesi ve Korunması Bulgu: Çalışanlar veya çalışan temsilcileri ve yönetim arasında çalışma koşullarının iyileştirilmesi ve işletmede düzeltmeye açık konuların görüşülmesine ilişkin düzenli toplantılar yapılmamaktadır. Soru çalışan temsilcisi ve üst yönetim arasında direkt iletişim mevcut olduğu için kısmi cevaplanmıştır.

amfori BSCI Code of Conduct, Principle on Workers involvement and Protection There should be satisfactory evidence that the auditee defines long-term goals for protecting workers in line with the aspirations of the BSCI Code of Conduct. Finding: - There is strategic plan in line with the goals but tracking data is not recorded. - The workers and workers representatives are not involved in realizing and defining goals in line with the aspirations of BSCI. This question was rated as partially because the goals are defined.

amfori BSCI Davranış Kuralı, Çalışanların Süreçlere Dâhil Edilmesi ve Korunması Prensibi Bulgu: - İşletmede belirlenen hedefler doğrultusunda bir çalışma planı hazırlanmış ancak takip kayıtları mevcut değil. - İşletmede BSCI kuralları uyarınca belirlenen hedeflerin oluşturulmasında ve gerçekleştirilmesinde çalışanların ve temsilcilerin uygulamalara dahil edilmediği görülmüştür. Soru hedefler belirlendiği için kısmi cevaplanmıştır.

amfori BSCI Code of Conduct, Principle on Workers involvement and Protection; Auditee should build sufficient competence among managers, workers and workers representatives to successfully embed responsible practices in the business operation. Finding: - The informative training on BSCI Code to employees provided in 2022 is noted to be inefficient; awareness is not available. - No training regarding implementation of BSCI Code to employee representatives is provided yet. This question was rated as partially because all management is trained precisely on CSR to set up the system correctly.

amfori BSCI Davranış Kuralı, Çalışanların Süreçlere Dâhil Edilmesi ve Korunması Prensibi Bulgu: - Çalışanlara verilen 2022 yılı BSCI bilgilendirme eğitiminin efektif olmadığı tespit edilmiştir, farkındalık mevcut değildir. - Çalışan temsilcilerine BSCI davranış kurallarının uygulanışına dair bir eğitim verilmemiştir. Soru kısmi cevaplanmıştır çünkü sistemin doğru uygulanabilmesi için tüm yönetime detaylı eğitimler verilmiştir.

amfori BSCI Code of Conduct, Principle on Workers involvement and Protection Auditee should establish, or participates in, an effective operational-level grievance mechanism for individuals and communities. Finding: - Suggestion and complaint box's usage procedure was established but does not include feedback mechanism, so no feedback is provided to employees. - The boxes are not opened with the attendance of the employee representative and evaluation process does not include the

PA 2: Workers Involvement and Protection

representative. - The griveances which are done regarding open door policy are not recorded. - The main headings of the complaints is recorded, no other record is available on suggestions. This question was rated as partially because there is written procedure and boxes.

amfori BSCI Davranış Kuralı, Çalışanların Süreçlere Dâhil Edilmesi ve Korunması Prensibi Bulgu: -Şikayet & öneri kutusu kullanım prosedürü mevcuttur ancak geri bildirim yöntemleri belirlenmemiştir, dolayısıyla geri bildirim mevcut değildir. - Dilek-şikayet kutuları prosedüre uygun olarak çalışan temsilcisinin katılımı ile açılmamaktadır ve değerlendirme sürecine henüz dahil edilmemiştir. -İşletmede açık kapı politikasına ilişkin yapılan şikayetler kayıt altına alınmamaktadır. - Dilek-şikayet ile ilgili sadece gelen şikayet konuları başlıkları ile not edilmiştir, bunu dışında herhangi bir kayıt mevcut değildir. Yazılı prosedür ve kutular olduğu için soru kısmi cevaplanmıştır.

PA 3: The Rights of Freedom of Association and Collective Bargaining

amfori BSCI Code of Conduct, Principle on The Rights of Freedom of Association and Collective Bargaining Auditee should not prevent workers representatives from accessing or interacting with workers in the workplace. Finding: There was no regular meeting between worker representatives and management regarding social compliance topics. This question was rated as partially because the employee representative has direct communication with the top management of the company.

amfori BSCI Davranış Kuralı, Örgütlenme Özgürlüğü ve Toplu Sözleşme Hakları Prensibi Bulgu: Çalışan temsilcileri ve yönetim arasında sosyal uygunluk konuları hakkında düzenli toplantı yapılmamaktadır. Çalışan temsilcisinin üst yönetimle direkt iletişimi olduğu için soru kısmi cevaplanmıştır.

PA 4: No Discrimination

amfori BSCI Code of Conduct, Principle on No discrimination Auditee should take the necessary preventative and/or remedial measures so workers are not harassed or disciplined on grounds of discrimination as listed in the BSCI Code. Finding: The training about disciplinary code and procedure and disciplinary rules is not conducted to management and supervisors. This question was rated as partially because there is written disciplinary procedure.

amfori BSCI Davranış Kuralı, Ayrımcılık Yapılmaması Prensibi Bulgu: Şefler ve grup liderlerine disiplin yönetmeliği prosedürü ve disiplin kurallarına ilişkin eğitim verilmediği görülmüştür. Yazılı disiplin kuralları mevcut olduğu için soru kısmi cevaplanmıştır.

PA 5: Fair Remuneration

Amfori BSCI Code of Conduct, Principle on Fair Remuneration There should be satisfactory evidence that the auditee provides sufficient remuneration that allows workers to meet a decent standard of living. Finding: The facility did not work on calculating living wage so it is not known in case there is a gap to fulfill through a plan. As there is no study the question is marked as no.

Amfori BSCI Davranış Kuralı, Adil Ücretlendirme Prensibi Bulgu: İşletmede yaşam ücretinin belirlenmesi için bir çalışma yapılmadığı görülmüştür, dolayısıyla sağlanan ücretle yaşam ücreti arasında kapatılması için plan yapılması gereken bir fark var mıdır bilinmemektedir. Soru çalışma olmadığı için hayır diye cevaplanmıştır.

LAW: Regulation on Working Conditions of Pregnant or Breastfeeding Females, Breastfeeding Rooms and Childcare Facilities, No.28737, Date: 16.08.2013; Art. 13 – (2) In any case of ages and marital status, employers who employ more than 150 female shall establish a childcare facility which fulfill the conditions stated in Appendix-IV for female employees to leave their children (0-6 ages), childcare and breastfeeding. If the childcare facility is more than 250 m. far away from the company, employer shall provide transportation. - Labour Law #1475, RGT 1/9/1971 - 13943, Article 14 During the calculation of the wage which will form a basis for the indemnity mentioned in Article 13 and the severance pay included in this article, the money and contractual and statutory benefits measurable in form of money provided to the employee in addition to the wage specified in the first clause of Article 26 shall be taken into consideration. At the end of the suit to be filed by reason of the fact that the severance pay has not been made on time, the judge shall rule that the highest interest charged on the deposit money in respect of the delay time will be paid. The employee reserves his/her other rights arising from the regulation. FINDING: - There are 155 female employees and creche is not provided. - The additional payments provided to employees (transportation, meal, monthly severance difference) is not included in the severance calculation. This question is rated as partial; because other social rights are provided.

KANUN: - GEBE VEYA EMZİREN KADINLARIN ÇALIŞTIRILMA ŞARTLARIYLA EMZİRME ODALARI VE ÇOCUK BAKIM YURTLARINA DAİR YÖNETMELİK, Oda ve Yurt Açma Yükümlülüğü, Madde 13 - İŞ KANUNU, # 1475, RGT: 1/9/1971 Sayı : 13943, Madde 14 BULGU: - İşletmede 155 kadın çalışan mevcuttur ancak kreş imkanı sağlanmamaktadır. - Çalışanların kıdem tazminat hesaplamalarına sağlanan ek faydalar dahil edilmemiştir. (yemek, servis, aylık kıdem farkı) Bu soru kısmi olarak derecelendirildi; çünkü diğer sosyal haklar sağlanmaktadır.

PA 7: Occupational Health and Safety

amfori BSCI Code of Conduct, Principle on Occupational Health and Safety The auditee should be in observance of the occupational health and safety regulations applicable for its activities. FINDING: The laws and regulations regarding health and safety are followed in the facility however some missing gaps to be improved are noted under PA 7. There is no major NC noted, so the question is marked partial.

amfori BSCI Davranış Kuralı, İş Sağlığı Ve Güvenliği Prensibi BULGU: İşletmede iş sağlığı ve güvenliğine ilişkin kanun ve yönetmelikler takip edilmektedir, ancak PA 7'de iyileştirilmesi gereken noktalar olduğu görülmüştür. Majör konu not edilmediği için soru kısmi cevaplanmıştır.

Law: The Regulation on Protection Of Buildings Against Fire (19.12.2007) , article 129 the fire drill and extinguishment training should be conducted at least once per year with the attendance of teams and other employees. Finding: The fire & emergency drill conducted on 12.02.2023 does not cover 3rd shift, the total employees attended the drills are 150. As majority of the employees are covered, the question is marked partial.

Kanun: BİNALARIN YANGINDAN KORUNMASI HAKKINDA YÖNETMELİK (19/12/2007) No : 26735, MADDE 129 Bulgu: İşletmede 12.02.2023'te yapılan yangın ve acil durum tatbikatlarına 3. Vardiya katılmamıştır, toplam katılımcı sayısı 150'dir. Soru çalışanların çoğunluğunun katılımı sağlandığı için kısmi olarak cevaplanmıştır.

Law: - Turkish Regulation on the Health and Safety Precautions Taken While Working with the Chemical Substances (12.08.2013) No: 28733 Art. 8 - (1) Employer shall take into consideration following issues in accordance with Regulation on Emergency Cases dated 18.06.2013 and No. 26861 for emergency cases which will be caused by chemical substances. a) Preventive precautions against negative impacts of emergency cases are taken immediately and employees are informed. Necessary actions are taken to return the emergency cases to normal within the shortest time. - The Turkish Regulation on the Health and Safety Measures Taken for the Buildings and Their Additions (17.07.2013) No:28710, Appendix 1 - 15- In the closed working place, there should be adequate fresh air available in accordance with the working method and the work done by employees. Finding: - No precaution taken / secondary container provided for chemicals in house. - The ventilation of the pistole section boots is observed to be insufficient. The question is marked partial as MSDS forms and all PPE is provided.

Kanun: - KİMYASAL MADDELERLE ÇALIŞMALARDA SAĞLIK VE GÜVENLİK ÖNLEMLERİ HAKKINDA YÖNETMELİK (12.08.2013) No:28733 MADDE 8 - İŞYERİ BİNA VE EKLENTİLERİNDE ALINACAK SAĞLIK VE GÜVENLİK ÖNLEMLERİNE İLİŞKİN YÖNETMELİK 17.07.2013/28710 Ek-1-15 Bulgu: - İşletme alanındaki kimyasallar için ikincil kap vb önlemler alınmamıştır. - Pistole bölümü boya kabinlerinin havalandırma sisteminin yetersiz olduğu görülmüştür. Soru tüm kişisel koruyucular ve MSDS formları sağlandığı için kısmi olarak cevaplanmıştır.

Law: Turkish Regulation about Occupational Health and Safety circumstances using work equipment (25/04/2013) No: 28628 Addition III - Related Matters for Maintenance, Repairs and Periodical Checks, Art 2.3.4 Periodical check period and check criteria for some instalments are stated on Table 3 provided that the criteria stated in Art 2.1.1 are reserved. Table 3: Equipment: Electricity Instalments, Grounding Instalment, Lightning Rod - Check Period (Max): 1 year Finding: The electricity grounding report of the lightning rod is not available. The question is marked partial as compliant report for the whole system is provided.

Kanun: İŞ EKİPMANLARININ KULLANIMINDA SAĞLIK VE GÜVENLİK ŞARTLARI YÖNETMELİĞİ, EK-III BAKIM, ONARIM VE PERİYODİK KONTROLLER İLE İLGİLİ HUSUSLAR, 2.3. Tesisatlar, Madde 2.3.4 Bulgu: Paratoner topraklama raporu mevcut değildir. Soru tüm sistemi içeren uygun topraklama raporu mevcut olduğu için kısmi olarak cevaplanmıştır.

LAW: Regulation about Emergency Cases at Workplaces, No: 28681, Date: 18.06.2013, Sub-Title: Documentation Art. 12 – (1) Emergency case plan is documented included below-mentioned minimum requirements. a) Employer title, address and name b) Name, surname and title of prepared-by persons c) Prepared date and expiry date d) Taken preventive and limiting precautions e) Emergency case responding and evacuation methods f) Sketch which includes below-mentioned points and shows workplace or workplace sections 1) Emergency case equipments' places including equipments which will be used for fire fighting 2) Places of first aid materials 3) Evacuation plan which including evacuation routes, assembly areas and warning systems if existed 4) Name, surname, title, area of responsibility and contact information of designated employees and alternatives of them if existed 5) Communication numbers of first aid, immediate medical responses, rescue and fire fighting bodies expect workplace (2) Pages of emergency case plan are numerated; all pages are signed by prepared-by persons, last page is signed and related plan is kept in a way that teams who will fight against emergency case can reach easily (3) Sketch which prepared in terms of emergency case plan is posted in places where can be seen easily. FINDING: There is no evacuation plan including all data legally required. As emergency lighting & marking is provided the question is marked partial.

KANUN: İŞYERLERİNDE ACİL DURUMLAR HAKKINDA YÖNETMELİK, R.Gazete No: 28681, R.G. Tarihi: 18.6.2013, Dokümantasyon, MADDE 12 BULGU: İşletmede mevzuata uygun, gerekli dataların tümünü içeren bir tahliye planı mevcut değildir. Acil durum aydınlatma ve yönlendirmeleri mevcut olduğu için soru kısmi cevaplanmıştır.

Law: Turkish Regulation on the Health and Safety Precautions Taken While Working with the Chemical Substances (12.08.2013) No: 28733 Art. 8 - (1) Employer shall take into consideration following issues in accordance with Regulation on Emergency Cases dated 18.06.2013 and No. 26861 for emergency cases which will be caused by chemical substances. a) Preventive precautions against negative impacts of emergency cases are taken immediately and employees are informed. Necessary actions are taken to return the emergency cases to normal within the shortest time. Finding: There is no stable eye/body shower in the areas chemicals used while MSDS form requires stable eye shower. The question is marked partial as MSDS forms and all PPE is provided.

Kanun: KİMYASAL MADDELERLE ÇALIŞMALARDA SAĞLIK VE GÜVENLİK ÖNLEMLERİ HAKKINDA YÖNETMELİK (12.08.2013) No:28733 MADDE 8 Bulgu: MSDS formlarının gereklilik doğurduğu alanlarda sabit göz / boy duşu mevcut değildir. Soru tüm kişisel koruyucular ve MSDS formları sağlandığı için kısmi olarak cevaplanmıştır.

PA 12: Protection of the Environment

amfori BSCI Code of Conduct, Principle on Protection of Environment; There should be satisfactory evidence that the auditee has procedures in place to ensure integration of local environmental law into the business model. Finding: There is no complaints mechanism established yet for community around the facility about environmental issues. The question is marked partial as it is a minor issue; the facility fulfills all requirements in terms of environment.

amfori BSCI Davranış Kuralı, Çevrenin Korunması Prensibi Bulgu: İşletmede çevresel konularla ilgili çevredeki toplulukların kaygılarını ele alacak şikayet mekanizmasının oluşturulmadığı görülmüştür. Soru konu minör olduğu için kısmi olarak cevaplanmıştır; işletme tüm çevresel gereklilikleri yerine getirmektedir.

PA 13: Ethical Business Behaviour

amfori BSCI Code of Conduct, Principle on Ethical Business Behaviour Auditee should actively oppose any act of corruption, extortion or embezzlement, or any form of bribery in its activities as a business enterprise. Finding: - The risk assessment about anti-bribery and anti corruption does not include risky departments and operations of the facility. The question is marked partial as there is detailed procedure.

amfori BSCI Davranış Kuralı, Etik Davranışlar Prensibi Bulgu: İşletmede anti rüşvet ve yolsuzluk ile ilgili yapılan risk analizi riskli bölüm ve operasyonları ve ilgili riskleri içermemektedir. Soru detaylı prosedür olduğu için kısmi cevaplanmıştır.